

**“Highest Performance
Lowest Price”**

Microsoft
GOLD CERTIFIED
Partner

GFI PRODUCT COMPARISON

GFI FAXmaker for Exchange/SMTP/Lotus

VS

Captaris RightFax



GFI FAXmaker for Exchange/SMTP/Lotus vs Captaris RightFax

	GFI Faxmaker 14	Captaris RightFax
Mail Server integration	Ex2k7 Ex2k3 Ex2k Lotus Domino Mdaemon SAP	Ex2k7 Ex2k3 Ex2k Lotus Domino SAP *
Can be used standalone	✓	✗
Clustering	✓	✓
Database support	MDB SQL ODBC	SQL Only
Supports local/workgroup users	✓	✓
Supports Microsoft Active Directory	✓	✓
Fax cards support	AVM Cantata (Brooktrout) Dialogic (Eicon) Mainpine Primux	aBrooktrout Dialogic (Eicon)
Standard modem support	✓	✓
Client integration	Outlook Lotus Notes Outlook Web Access	Outlook Outlook Web Access Custom client
Supports Fax Over IP (FoIP)	✓	✓
Archiving	File Email Ms Access MSDE/SQL	Email SQL
Messages that can be archived	Sent Received	Sent only
Reporting	Advanced (graphical)	Basic
Monitoring	✓	✓
Document conversion	✓	✓
SMS Gateway	✓	✓
Receiving of faxes		
To mailbox	✓	✓
To printer	✓	✓
To file / share	✓	Optional *
Forwarding / routing	✓	✓
Formats	PDF, TIF, GIF, JPEG, PNG	TIF PDF optional
OCR	Free	Optional *
Junk filter	✓	✓
Sending of faxes		
As email	✓	✓
As email attachment	✓	✓
Via printer driver	✓	✓
From scanner	HP digital sender	✓
From file / fileshare	✓	Optional *
From POP3 mailbox	✓	✓
Formats	Any printable	Any printable
Least cost routing	✓	✓
Cover page	✓	✓
Header / footer	✓	✓
Fax broadcasting	✓	✓

* Purchased separately

Who we are

GFI is a market leader in security and messaging software, offering high performance solutions at unbeatable prices to small and medium sized businesses.

Products like GFI MailEssentials, the leading spam filter product on the market, has over 80,000 customers; GFI MailSecurity was the first to apply multiple anti-virus engines to combat viruses; while GFI WebMonitor is the No. 1 web filter for Microsoft ISA Server. GFI FAXmaker remains the best fax server solution around.

GFI leads the way in the SMB sphere, combining price, quality and innovative technology in all products.

The GFI difference

- A single source to address security and messaging needs
- Strong focus on small-to-medium sized businesses
- Award-winning technology and unbeatable pricing
- Over 200,000 customer installations worldwide
- Over 10,000 partners throughout the world

The GFI FAXmaker difference

- No. 1 selling fax server
- Over 30,000 customers
- Unbeatable on price
- Outstanding performance



GFI FAXmaker for Exchange/SMTP/Lotus vs Captaris RightFax

Although email communication is increasingly replacing all other forms of business communication, fax communication still plays a significant role in a business environment. Manual faxing is giving way to Fax Servers that allow users to send and receive faxes directly through the email client. The decision of choosing the right solution is quite challenging, as numerous solutions and products are available in the market. Potential customers may find it difficult to answer questions, such as which Fax Server is the most efficient and easy to use? Which Fax Server will suit the business requirements?

GFI offers a simple, cost effective, time-efficient yet comprehensive faxing solution, **GFI FAXmaker**. It is an easy-to-install reliable faxing solution that has been in the market since 1996.

A high level comparison between GFI FAXmaker and Captaris RightFax revealed the following key differences:

GFI FAXmaker can be integrated with several servers and platforms ▼

On which platforms and servers can I use GFI FAXmaker?

GFI FAXmaker can be easily integrated with Microsoft Exchange Server 5.5/2000/2003/2007, Microsoft Windows Server 2000/2003/2008, Lotus Domino, SAP, and other popular SMTP servers such as Mdaemon, via SMTP and POP3. It also integrates with Windows XP and Vista Client Operating Systems.

On the other hand, Captaris RightFax server can only be integrated with Microsoft Exchange 2000/2003/2007; Lotus Domino and SAP. In addition, the use of any of these servers with Captaris RightFax necessitates the purchase of add-on modules.

GFI FAXmaker can be integrated with any standard compliance server, and is thus more flexible than most of the other fax solutions. Since no schema updates are involved, GFI FAXmaker can be easily scaled to new versions and service packs of Microsoft Exchange.

GFI FAXmaker allows users to archive faxes to email, databases and files ▼

How can I archive my fax communication?

GFI FAXmaker facilitates archiving of all fax communication, including sent or received faxes, unlike the Captaris solution which can archive only sent messages.

While GFI FAXmaker has an inbuilt capability to allow users to archive faxes to email and databases, Captaris RightFax requires purchasing an additional module for archiving. Moreover, GFI FAXmaker provides an additional option of archiving fax communication directly to a folder. Captaris RightFax server does not provide this option.

GFI also offers GFI MailArchiver, a specialized product for archiving both emails and faxes. The product can be seamlessly integrated with GFI FAXmaker for extensive archiving capabilities.



GFI FAXmaker for Exchange/SMTP/Lotus vs Captaris RightFax

GFI FAXmaker can use multiple formats for faxes

Can I specify the format in which the fax should be viewed?

GFI FAXmaker allows the sender to specify the format in which the fax is stored or forwarded to a receiver. GFI FAXmaker enables PDF, TIF, GIF, JPEG and PNG formats. On the other hand Captaris RightFax server enables only TIF and PDF formats for receiving faxes.

GFI FAXmaker comes bundled with Document Conversion feature

How is the Document Conversion feature useful to me?

Document Conversion feature enables GFI FAXmaker to support various file formats such as MS Office formats, PDF and HTML. The sender can use the 'Send to Mail Recipient' command available in various applications to send any document as fax. The different file formats are automatically rendered to fax format before sending.

GFI FAXmaker provides various graphical and statistical fax reports

Can I get a consolidated report of fax communication?

GFI FAXmaker can generate fax and SMS communication reports that can be customized through its freely available product, ReportPack. The product generates graphical reports, including schedules, fax line usage, fax/SMS usage per user or over a period of time, estimated cost savings and so on. Users can also request automatically generated reports that are emailed to particular recipients on pre-defined schedules. Captaris RightFax server provides only basic fax reports.

GFI FAXmaker supports a wide range of hardware devices

Which fax devices can my fax server support?

In order to provide support for analog, ISDN BRI, ISDN PRI -E1/T1, and Fax over IP, GFI FAXmaker supports several fax devices, such as AVM, Brooktrout, Dialogic (Eicon), Mainpine and PrimuX cards. Captaris RightFax supports only Brooktrout and Dialogic (Eicon) cards. In addition to fax cards, GFI also supports standard modems. This provides a robust yet economical solution for organizations that do not require ISDN lines.

GFI FAXmaker is compatible with various database servers

Which database servers is my fax server compatible with?

Besides MS SQL, GFI FAXmaker also supports archiving to MSDE and Microsoft Access. These are cheaper alternatives to the MS SQL server and hence are ideal for SMBs. Along with fax contents, these databases also store meta-data, such as number being called from and number of faxes sent/received. These can be used later for generating reports and statistics. On the other hand, Captaris RightFax server can only use SQL databases for archiving.

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GFI products do not require additional training

Can a technically strong product be easy to use and manage?

No additional end user training is required for using GFI FAXmaker as while very user friendly, it is also technically strong in performance when compared to other products in the market.



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